



REPORT TO THE POLICE AND CRIME PANEL

28 March 2022

REPORT OF THE CHIEF OF STAFF AND MONITORING OFFICER

**COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER – JANUARY
TO FEBRUARY 2022**

1. Purpose of the Report

- 1.1 To provide the Police and Crime Panel with a report about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer between January 2022 and February 2022.

2. Background

- 2.1 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred back to the Panel by the Independent Office for Police Complaints (IOPC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel's powers and duties in regard to complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled. A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer.
- 2.4 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received and every conduct matter recorded by the Monitoring Officer. In addition, the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes.
- 2.5 There was one complaint between January and February 2022.

3 Recommendation

- 3.1 Members are asked to note the report.

Date received	Overview of complaint	Action
10 th Feb 2022.	<p>The complainant stated that by signing the PCC oath of office, a PCC would be ineligible to campaign in elections.</p> <p>The complainant was also dissatisfied with the response to a complaint sent to the OPCC regarding operational policing matters</p>	<p>The complainant was advised that the PCC adheres fully to the oath of office and the Police Reform and Social Responsibility Act 2011.</p> <p>In relation to the complaint sent to the OPCC regarding operational policing, the Monitoring Officer reviewed the response and was satisfied that it was reasonable and proportionate.</p>