

Application from **MD & AG Burdon Ltd** to relocate the pharmacy at: **30-32 Front Street, Whickham, Newcastle, NE16 4DT**, to: **The Lodge, Rectory Lane, Whickham, Tyne & Wear, NE16 4PA**;

## Explanatory notes by NHS England

### Q1. What is this application for?

**MD & AG Burdon Ltd** wishes to relocate the pharmacy at: **30-32 Front Street, Whickham, Newcastle, NE16 4DT**, to: **The Lodge, Rectory Lane, Whickham, Tyne & Wear, NE16 4PA**;

These notes explain the process we follow when deciding whether to give permission.

### Q2. Why have I been sent a copy of the application?

You are being invited to make comments on the application before NHS England makes a decision on whether the pharmacy can relocate. Any comments must be received before the end of the 45-day period mentioned in the letter.

Applications are not confidential. If you want, you may share details with anyone else who might be interested. They can also make comments within the same 45-day period.

Any comments we receive will be sent to **MD & AG Burdon Ltd**. They will have a chance to respond to us about those comments.

When we come to make a decision, NHS England will consider any comments it has received and any response to those comments from **MD & AG Burdon Ltd**.

### Q3. What would the pharmacy's opening hours be and what services would it provide?

Section 4 of the application form includes the proposed opening hours.

“Core opening hours” are those which the pharmacy would be unable to change without our permission.

The pharmacy may also open for longer. This is called having “supplementary opening hours”. The pharmacy would be able to change these by giving us three months’ notice.

Every pharmacy must dispense NHS prescriptions, accept unwanted medicines for disposal and give advice on how to treat minor illnesses yourself.

Pharmacies may also offer other services. Most pharmacies offer:

- Medicines Use Reviews (MURs), which are sometimes called medicines check-ups;
- The New Medicines Service (NMS), which is advice when someone starts a new drug;
- Vaccinations against flu.

The services that **MD & AG Burdon Ltd** may offer to provide will be listed in section 5 of the application form. **MD & AG Burdon Ltd** may also list other services.

**Why does MD & AG Burdon Ltd want to relocate the pharmacy at: 30-32 Front Street, Whickham, Newcastle, NE16 4DT, to: The Lodge, Rectory Lane, Whickham, Tyne & Wear, NE16 4PA?**

MD & AG Burdon Ltd doesn't think that a gap will be created by this relocating. They have explained why they think this in section 8 of the application.

**Q4. How will NHS England decide whether to give permission for a consolidation?**

If we think that the relocation will create a significant gap in services for the patients using the current pharmacy, we have to refuse the application. We will therefore look at what everybody has to say before we make our decision.

**Q5. When will a decision be made?**

We expect to make a decision by **28 July 2021**.

**Q6. What will happen if permission is given?**

If we decide to allow the pharmacy to relocate, this does not automatically mean that it will happen. Other local pharmacies may be able to appeal against the decision. Appeals are dealt with at national level by NHS Resolution.

If no appeals are received or if they are rejected by NHS Resolution, **MD & AG Burdon Ltd** would then have up to 12 months to relocate the pharmacy. If those deadlines were not met, then the permission would expire.

**Q7. What if permission is refused?**

**MD & AG Burdon Ltd** would be able to appeal.

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